



HOA NEWSLETTER – APRIL 2025

Dear Residents

Welcome to the April newsletter, bringing you information about exciting events happening at the Eye.

EOA Water Treatment Plant

The construction of the new water treatment plant at Eye of Africa is progressing well. At this stage, the contractor is preparing to remove the roof slab of the old sewer system. As a result, the effluent smell at the entrance to the estate may become more prominent over the next couple of weeks. We apologise for any inconvenience during this transition, but this step is essential to complete the new design.

Residents are kindly reminded to avoid disposing of items that may cause blockages. Objects such as diapers, sanitary products, rags and similar, are not suitable for disposal in drains and should be properly disposed of in general waste.

EOA Facilities

Residents may have noted progress on the exciting addition of the new Padel courts which is nearing completion in the new development. More information will soon be shared by the developer regarding the opening of the facility.







Maintenance

The HOA monthly maintenance programme is running smoothly with the following projects completed:

- Pathway at Tennis Courts
- Walkerville Gate parking
- ♣ Retaining wall at lower Stone Quarter in progress
- ♣ Two additional bus shelters being installed at Phase 10

Finance

A reminder that by signing up on debit order for levy payments, there is a saving of R3,960 per annum. To obtain a debit order form, please email: debtors@eyeofafricahoa.co.za

IMPORTANT REMINDERS - ESTATE RULES

GOLF COURSE

Residents are urged to ensure that their domestic staff are familiar with the golf course rules. Walking on the course is strictly prohibited and it has been observed that some staff walk across the golf course while play is in progress, posing a potential safety risk.

Golf Carts (Clause 17 Estate Rules):

- All golf carts must be registered and numbered.
- Golf carts should not be driven on private roads and must remain on the golf paths.
- Golf carts may only be driven by drivers holding a valid SA drivers' licence for passenger vehicles. Reports of reckless behaviour, particularly during the school holidays, is regularly reported to the HOA.





SECURITY

THE EYE OF AFRICA APP: MOBILE APPLICATIONS

As of March 2025, the iPhone 7 is no longer receiving major iOS updates.

No More Major Updates:

Older phone models may struggle with updates and new apps, eventually losing manufacturer support and forcing users to upgrade. Currently, the apps on these phones receive some support, but over time, they may stop working due to outdated specifications. For example, the iPhone 7 is no longer compatible with the latest iOS versions. It can only run up to iOS 15, as Apple has announced that it won't support iOS 16 for this model. Key points regarding the iPhone 7 include:

- No support for iOS 15: Apple has confirmed that iOS 16 updates will not be available for the iPhone 7.
 - The iPhone 7's software support ended with iOS 15, and it will not receive iOS 16 or later versions.
- Vintage Status:
 - Apple considers the iPhone 7 a "vintage" product, meaning that hardware repairs are no longer available through Apple.
- App Support:
 - While apps may still work for a while, eventually, apps will stop supporting older iOS versions, including iOS 15, and may become unusable.
- Still usable:
 - The iPhone 7 can still be used for basic tasks and some apps, but it is not recommended for users who need the latest features and security updates.

The above message was received from Entry Pro. Older mobile phones might experience difficulties while using the Eye of Africa APP.

Should any problems be experienced, kindly get in touch with Rassie.

DOMESTIC GATE ACCESS CODES

Our access control system's data audit and upgrade proved highly positive during the past month. One identified issue experienced is the irregular use of domestic access codes. It





creates an environment where the effective check of access protocols for ingress and egress is made difficult.

The registration and confirmation of entries through that gate needed an upgrade, ensuring that adequate registration of all persons through that gate is achieved effectively and timely.

To improve results in access control at the domestic gate, it is essential to eliminate the use of access codes for domestic employees, ensure all staff is registered in our system, guarantee that all staff passes through the gate on time, and adhere to required access protocols. Therefore, the use of domestic access codes will be suspended on April 15, 2025. The HOA kindly requests that all residents who use access codes for occasional domestic staff register with our access control office. Our system is highly versatile and is able to deal with all requests from once-off staff, as well as short-term and long-term.

SYSTEM DATA AND POPI COMPLIANCE

As part of POPI compliance, the HOA has embarked on an extensive audit of all data available on our access control and related systems. This is to ensure that the stipulations of the POPI Act are met and that the HOA is provided with updated information as required. Should you receive a call or a visit from Emile at our office, kindly assist him in ensuring all information regarding your stand is updated.

DELIVERIES: CONTRACTORS GATE

Deliveries through the contractor's gate for homes under construction or renovation are sometimes hindered by companies not being informed of stand locations or the requirements set by the Estate Access Control policies.

We ask our residents to inform their delivery teams of their stand locations and that drivers and passengers must have necessary documents, such as valid driver's licenses, VISAs, and/or identification documentation.

CAYMAN ROAD

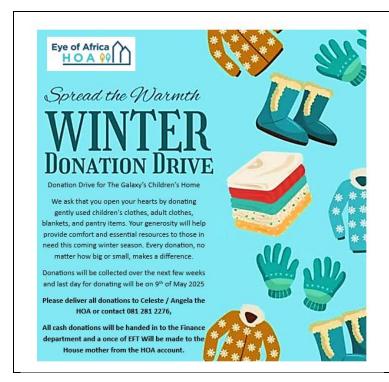
Again, I would like to remind residents of Cayman Road's dangers. The traffic on this road continues to increase, and the risks of passing a vehicle on Cayman Drive, with its limited visibility, cannot be emphasized enough. Please treat this road with care and respect.

Best Regards Rassie

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Please assist the HOA with our Winter Donation Drive by donating to the less fortunate. We have been approached by several needy organisations in our community and, with winter approaching, we would like to help as many as possible.

Thank you to the residents who have already been so generous with their donations.

Please support the Eye of Africa Events this coming weekend. More exciting events during the month of April can be viewed on our website www.eoacommunity.co.za



