



LANDSDOWNE
estate management

YOUR ESTATE MANAGER
DUVAN ROOS

Dear Owner

Welcome to The Cobbles

Welcome to The Cobbles. We take this opportunity to congratulate you on your purchase and wish you well in your new home.

As a premium urban investment The Cobbles offers you luxury and tranquility within the canopy of Johannesburg, above the stresses of daily life.

To ensure your journey begins and continues in this fashion please take note of the on-boarding process and ensure that you register for / activate your profile on the Landsdowne Resident Portal. The portal offers a single source of critical information and repository for necessary documents and forms you will require at The Cobbles.

If you remember no other contact path, please ensure to memorize the web address: <http://servicedesk.landsdowne.co.za>

Please visit the portal and login for the first time. This will activate your profile. Typically, your profile will be preloaded and is attached to the email address you used in the purchase. To activate, follow the password reset process and set a personalized and secure password.

To know who to contact for which service area, please refer to the attached memorandum on contact paths. Use of the portal is mandatory and ensures you have the most current information and will include a full and ongoing record of all correspondence between you and the Estate Management team. Additionally, you may check the status of all service requests you log, in real time, via the portal. You will find guidance and other helpful documents under the solutions section.

Please get to know your Estate Manager – the team is here to help.

Email: duvan@landsdowne.co.za

Sincerely

The Cobbles
ESTATE MANAGEMENT TEAM

The Cobbles
Quick Reference

QUICK REFERENCE

Portal: <http://service.landsdowne.co.za>

SCHEME INFORMATION

Community Scheme Type : Sectional Title Scheme
Registration Number : Due on Registration of Scheme
Estate Location : 33 Cayman Road, Alewynspoort, Eikenhof

ESTATE CONTACTS

Landsdowne Property Group

Head Office Phone : +27 11 465 4596

Estate Management

Landsdowne Estate Management
Email : service@landsdowne.co.za
Afterhours Standby : +27 79 936 7783

Your Estate Manager : Duvan Roos
Mobile : +27 62 924 5890
Email – Direct : duvan@landsdowne.co.za

Managing Agent - For All Financial and Levy Matters

Landsdowne Property Management (LPM)
Your Portfolio Manager : Lettie Rood
Email – Direct : lettie@landsdowne.co.za

Closest Private Hospital SK Matseke Memorial Hospital (+27 11 933 5000)	Referral Police Station SAPS Mondeor (011 433 5400)	Security – Armed Response CAP (086 122 7227)
Poisons Help Line 0861-555-777	Ambulance / Emergency 112	Suicide Crisis Line 0800 567 567