

## **HOA Security**

Access codes for Visitors, Contractors and Domestic staff

## **Dear Residents**

The Eye of Africa App on your phone will be your gateway to lots of estate information as well as the ability to generate access codes for guests, contractors & domestic staff.

Please download the APP from either the Play Store, or iStore. This App is called "Eye of Africa" and is identifiable via the following logo:



Once downloaded and registered, the user will be able to request an access code, or a variation thereof for use on a daily basis. Access codes for contractors are individual, and contractors will not be able to use this code at the main gate. Main gate access control officers will redirect any contractor to the Contractors' Gate for entry and egress to the estate. Access codes for domestic employees will provide access via the turnstile located behind the main gate for the same, with our Access Control Officer, Colin, assisting.

You should have no difficulty registering your APP. The APP will compare the information being supplied and that which is registered on our access control system. Should the information differ slightly, a call or a quick visit to the HOA will resolve any problems.

Further functionality of the app:

- Easy access to pertinent estate contact numbers & email addresses
- An on-board panic button
- The ability to log an estate issue

Please ensure you have enabled your push notifications with myself so you receive updates.

Click on the 4 lines in the top left corner to find more menu items. Further development of our online booking system for Tennis Courts and other facilities is currently in development.

For any issues, please get in touch with Sarie or Christinah at the registration office for assistance, or contact myself where needed.

Best Regards Rassie riskmanager@eyeofafricahoa.co.za